



WARRANTY POLICY

ENGINE, MODULE, ACCESSORY AND/OR COMPONENT (“UNIT”) SERVICES

- A. Purpose. Keystone Turbine Services, LLC (“KTS”) warrants that for a period of one year after the date of shipment of its Services, each Unit will be free from defects in workmanship. KTS’s obligation is limited to repair of the Unit which failed due to defects in KTS’s workmanship. The remaining warranty period for any such repair will then be the unexpired portion of the original warranty. No warranty is given with respect to any Unit which was not manufactured or repaired by KTS, however KTS will pass through to the Customer any applicable warranty of the manufacturer or repairer of record for the respective Unit. This warranty is exclusive and in lieu of all other warranties including warranties of merchantability and fitness for a particular purpose. This warranty is not assignable without KTS’s written consent and is applicable only if the Unit (a) has been transported, stored, installed, operated and maintained in accordance with the then-current recommendations of the OEM as stated in its published airworthiness manuals as well as Service Bulletins or written instructions plus KTS’s service recommendations; (b) has not been altered, modified or repaired by anyone other than KTS; and (c) has not been subjected to accident, misuse, abuse, improper maintenance or neglect.
- B. Scope. This warranty covers Rolls-Royce M250, Honeywell and Triumph M250 Series (“OEM”) Units processed by KTS only.
- C. Levels of Coverage. The following are afforded all customers concerning parts and services:
1. **NEW PARTS.** KTS will pass through to Customer any available OEM or Third-Party warranties and will use commercially reasonable efforts to assist Customer with such warranty claims.
 2. **KTS WORKMANSHIP.** For Customer’s in receipt of a Unit overhauled and/or repaired by KTS, the Unit will be free from defects in workmanship based upon the requirements of the OEM and USA Federal Aviation Administration Regulations and as per criteria shown in the table below:

Category of Service	Operating Hours	Time after Date of Shipment of Customer Unit from KTS
Overhaul	1,000 hours	1 year
Repair	1,000 hours	1 year

3. **THIRD PARTY REPAIRS.** Units repaired by third party vendors will carry only the warranties as provided by said third-party vendor.



WARRANTY POLICY

HOW TO OBTAIN WARRANTY SERVICES

- A. Customer must send KTS written notice of a warranty claim within 10 days after the alleged defect is discovered, or in the exercise of ordinary diligence, should have been discovered. Notification can either be electronic or sent with the Unit delivered to the following address:

Keystone Turbine Services, LLC
ATTN: Warranty Program
885 Fox Chase, Suite 111
Coatesville, Pennsylvania 19320 (USA)
Phone: +1 610-268-6200 • Fax +1 484.786.8680

- B. The Customer will then be contacted with shipping instructions and points of contact for processing of the warranty claim. The customer should not disassemble or clean the item without prior approval from KTS.
- C. KTS must receive the Unit within 30 days after notification was received by KTS. KTS will investigate and render a decision, in its sole discretion, whether there is a defect covered by this warranty. The customer has the option to be present during conduct of the investigation.
- D. In the event KTS determines that the warranty claim is valid, KTS shall conduct the replacement or repair at a location it chooses and reimburse the Customer for reasonable freight charges. In no event shall any warranty allowances exceed the fair market value of the Unit or the defective part.
- E. In the event a warranty claim is denied, the Customer can accept the Unit as is or place a Purchase Order for KTS to replace or repair it. If the Customer chooses to not proceed with repairs or replacement, the Customer is responsible for any KTS costs incurred to-date (including rental usage and recertification fees) as well as all packaging and freight charges

ADDITIONAL TERMS AND CONDITIONS

- A. This warranty is valid only if, following redelivery, the Unit (a) is transported, stored, installed, operated, handled, maintained, and repaired in accordance with Airworthiness Directives and the then-current recommendations of the Unit manufacturer as stated in its OEM manuals, service bulletins or written instructions; (b) was not altered, modified, or repaired by anyone other than KTS; and (c) was not subjected to accident, misuse, abuse, operator error or neglect. It may not be assigned to any other party without KTS's written agreement.
- B. IT IS EXPRESSLY AGREED AND UNDERSTOOD THAT THERE ARE NO OTHER WARRANTIES, WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AFFIRMATIONS OF FACT, GUARANTEES, REPRESENTATIONS, COMMITMENTS OR PROMISES BY KTS WITH REFERENCE TO THE WORKMANSHIP PERFORMED AND MATERIALS USED. IN NO EVENT SHALL KTS BE LIABLE, WHETHER IN CONTRACT, TORT, OR OTHERWISE FOR SPECIAL,



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CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES ARISING OUT OF OR RELATED TO IN ANY WAY THE WORKMANSHIP PERFORMED OR MATERIAL SUPPLIED BY KTS IN THE OVERHAUL OR REPAIR, INCLUDING BUT NOT LIMITED TO LOSS OF EITHER REVENUES OR PROFITS, LOSS OF USE OF THE UNIT OR ANY AIRCRAFT, DAMAGE TO OTHER PROPERTY OR COST OF SUBSTITUTE EQUIPMENT. NO AGREEMENT OR UNDERSTANDING VARYING OR EXTENDING THE TERMS OF THIS WARRANTY SHALL BE BINDING UNLESS APPROVED BY KTS IN WRITING.